

# iDREAMS

— H O L I D A Y —

## **TERMS:**

The purpose of the holiday is to provide a physical and an organizational setting for members to engage in social, cultural, business or entertainment activity that brings them together with a common interest and purpose. IDreams main interest is to provide everyone a good entertainment with a great ambience so that all family members are at ease enjoying them. The management is charged with the duty to ensure the delivery of quality services such as indoor & outdoor games, personalized services and dining during holiday hours,, as well as other facilities and general ambience in which members may enjoy visiting and entertaining. Both private and public rooms, for dining and meetings are made available to IDreams members on a reservation basis administered by the holiday's staff. In connection with the use of holiday facilities, members should follow the following policies.

### **Use of rooms/other amenities**

Members may reserve private rooms, on a first come, first served basis with reservations and specific service requirement to be placed with the holiday's general manager or his designee. Rooms may be used for a maximum of 2 nights consecutively for social or business purpose. Private rooms are subject to a schedule of room rental charges, per event/per booking.

### **Guests**

Members are encouraged to entertain their guests at IDreams. Members are requested to be present when guests are entertained, when a member's guests use holiday facilities, a guest entry fee will be charged to the guest. The guest would however pay a charge to make use of any particular service or facility.

### **Hours**

The holiday shall be open to members and guests daily between 6 am to 23.00 pm Monday through Sunday, except for those holidays and offers day on which the holiday shall be closed as published by the management. However timings are subjected to change and it will be intimated to members through prior notice

## Guests

Registration of your entry on entering the holiday premises is mandatory. This could be done either through finger impression (Biometric Access) or by showing your holiday Identity Card at the reception desk. Entry would be denied to any member who is not able to provide proof of membership on request.

Members should be prepared to properly identify themselves as IDreams members when utilizing the services of this establishment it is mandatory for members to carry their holiday membership cards with them at all times.

IDreams holds no responsibility for loss of valuables or money. Members are responsible for their belongings and they are requested not to leave unattended in this regard.

Membership fee is only an admission fee, permitting members to access the holiday for a certain prefixed period. Members will be charged a nominal fee for the usage of various facilities or personalized services at the premises. This fee is charged to the members is subject to change. IDreams abides by the laws laid by the Government with regard to services, facilities or the rise and fall in prices of commodities. Therefore any change by the Government will reflect in the fee that is collected by the holiday.

Members must be fully aware of their health / medical problems and we recommend that the members get a checkup done before stating any exercise program at our gym in our IDreams or before engaging themselves in any physical activities such as Indoor/Outdoor games, swimming pool etc.

Membership is non-refundable and it cannot be canceled at any point of time. However after 5 years of membership, if the member wishes to transfer his membership he/she can transfer it to any of his blood relatives after getting proper approval from the management of IDreams.

Lifetime membership at the IDreams refers to a time span of 25 years. Grant of membership admission and renewals are solely at the discretion of the management of IDreams.

The membership Tariff and other service offered are subject to change without prior notice.

IDreams Management may, at any time, withdraw all or part of a facility for a temporary period with or without notice in connection with an cleaning, repair, alteration or maintenance work or for any reasons beyond their control.

Members further agree to release IDreams from any liability for any loss or theft or their belonging while the member is inside the holiday using the various facilities at the holiday. Members should take sole responsibility for the safety of themselves, their families, children and engaging themselves at the indoor/outdoor spoils such as Swimming pool or any other service or facility within the holiday's premises.

The vehicles are driven and parked at the owners risk and IDreams holds no responsibility for any damage or theft arising out of the same. Kindly do not leave any valuables in the car. IDreams is not responsible for any loss of items inside the car or damage to the car either internally or externally.

Members are requested on entry to enquire at the main desk for the charges of any or all services they are willing to make use of viz., swimming, games etc., This is applicable to all services at the holiday.

Access to swimming areas is solely at the discretion of the management of IDreams on terms and conditions. The charges may be fixed from time to time.

The management of IDreams may make changes to the rules at any time without prior notice to its members and display such changes on a notice board for a week, such display is deemed sufficient intimation to members. The herein usage of terms IDreams center, facility, swimming pool, sauna, Jacuzzi, snooker table or any other new services that may be added here on, wherever context permit denoted all the IDreams branches. Since access is given to all branches of IDreams, these terms and condition are applicable and hold true in each of the branches too.

Members shall have signing privileges for breakfast, lunch and dinner service at the room. Members are also eligible to make use of a credit limit.

IDreams aims at catering to families and strives to provide a family ambiance. Hence it is requested to all members/guests and member's family to be adequately attired as one would so in any public place or gathering.

No members or his family or his guest shall engage themselves in any activity that would cause offensive disturbance to other members or their guests within the holiday premises. Services improvement suggestions are welcome, preferably made in writing, directed to the manager. If appropriate these will receive the attention of the executive committee with a suitable response.

### **Credit Limit:**

Usage fees of the holiday services are to be settled by members. Members are allowed to avail of accredit limit for the services enjoyed at the holiday. Please enquire at the reception desk or to the holiday manager regarding the credit limit and its terms of usage. On the 1st of every month, member would bills of their credit through a mail. Members are requested to clear their bills time maximum within a month of receiving the bill.

Code of conduct is very important to all members. Members disturbing or hurting other members or employees of IDreams in any manner, is strictly prohibited. If any member, individually or along with his guest creates any calamity or involves in any manner of disturbing the employees in the work premises or any other activity hurting the other members, IDreams reserves the right to take action against such member and the said matter shall be placed before the disciplinary action committee of the IDreams and they will scrutinize the said matter and after a clear, unbiased investigation and enquiry they shall forward the observation to the management and according to that the said member shall be suspended for a month from the holiday and if the same member involves in the same or similar activity for the 2nd time, a written notice would be served and on the 3rd time of committing the same or similar activity, the said member shall be terminated without any prior notice and he/she shall not be liable to claim the membership fees from the IDreams.

If any dispute arises out of any issues related to the rules and regulation or any other issue between the member and IDreams access holiday, the holiday shall be referred to a sole Arbitrator who shall be appointed by the IDreams as per the Indian Arbitration & Conciliation Act 1969 and the decision of the said Sole

Arbitrator is final and binding both the parties. The place of Arbitration shall be at Chennai and the language is either Tamil or English.

**JURISDICTION:** All matters or disputes are subject to absolute Chennai Jurisdiction only.

IDreams has affiliation and joint venture with several holidays across India and abroad. Members are requested to make use of and patronize holidays that are affiliated to IDreams. While members make use of the affiliated holiday's services, they are requested to abide by the terms and conditions of that particular holiday.

### **Termination of the Membership**

IDreams has discretion to terminate holiday Membership of a member if he/she:

- (a) Fails to pay any monetary obligations such as the clearance of credit limit under IDreams rules and regulations within a year's time. In that case, then automatically the member gets terminated.
- (b) Fails to follow the holiday rules and regulations prevailing and also the new introduced from time to time, including time limits on usage of any services pertaining to all facilities and services at the holiday and any issue pertaining to etiquette.
- (c) Willfully damage the properties of the holidays or the building activities.
- (d) Damages the name and reputation of IDreams through any actions.
- (e) Enters incorrect information on the application form or does not disclose the necessary details.
- (f) Violates any government laws, regulation or rules of the building management.
- (g) Fails to act in an orderly manner, misbehaves or engages in improper conduct or solicitation of any kind.
- (h) Does an act which is in any manner disturbing or annoying other members of the holiday or disturbs or disrupts the functioning of the holiday in any manner.
- (i) In situations of deciding acts of violation, the decision of IDreams management is final.